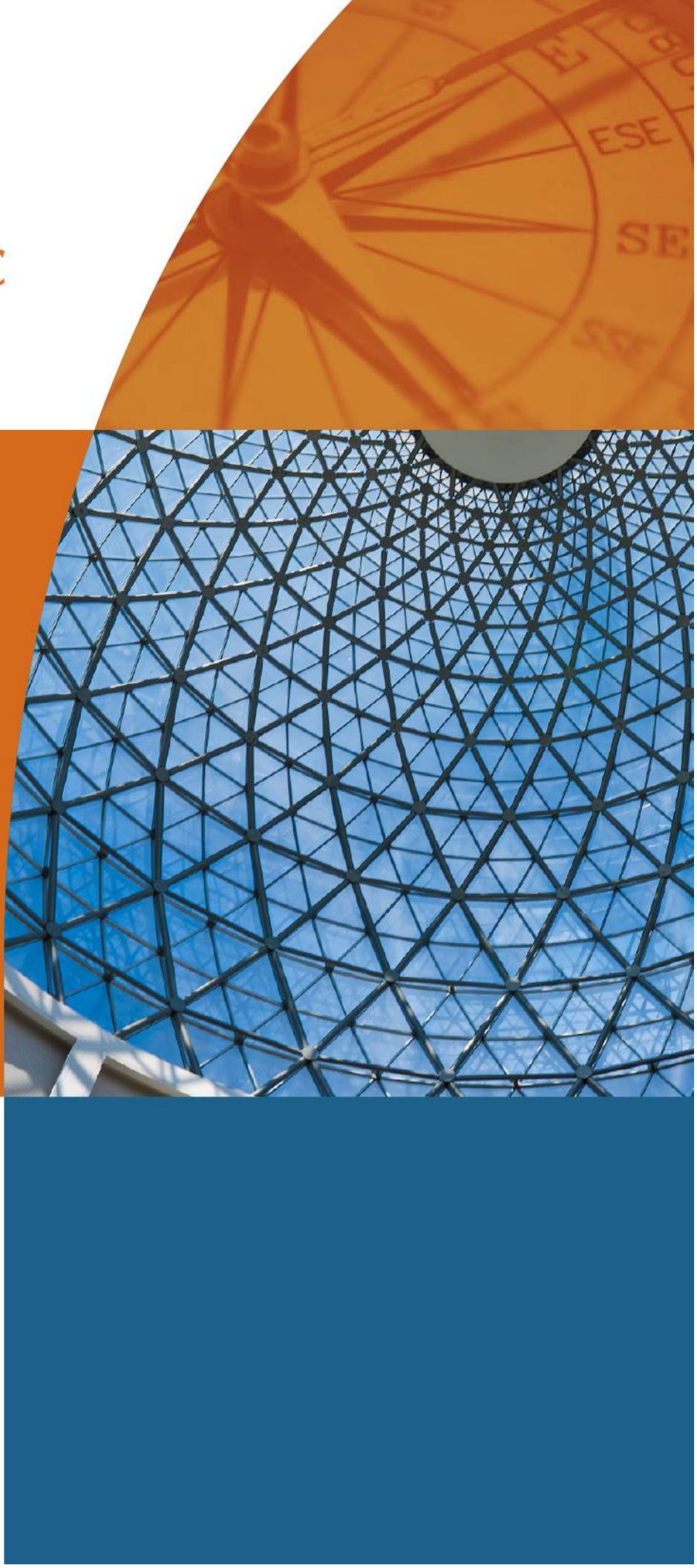




VoIP Logic
Unified
Communications
(UC-One)
Soft Client



VoIP Logic UC-One Unified Communications Soft Client

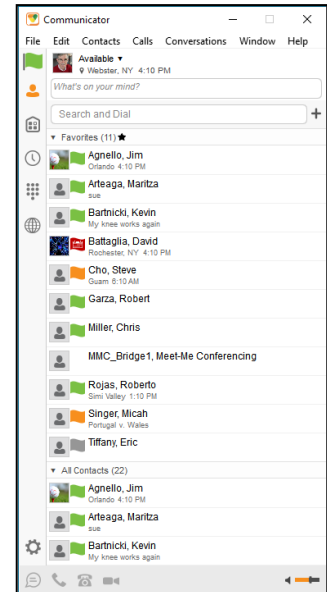
VoIP Logic's upgrade of the BroadWorks UC-One Soft Client provides our Service Provider Partners (SPPs) with a significantly expanded Unified Communications as a Service (UCaaS) platform for their commercial customers. The VoIP Logic UC Soft Client can be implemented across nearly all mobile (tablets & smart mobile) devices and computer platforms (Desktops and Laptops), including Windows (Mobile and PC), Mac, iOS and Android devices.

The UC-One Soft Client uses the stability and reliability of the VoIP Logic Hosted VoIP platform to answer the increasing need for commercial customers to expand their traditional telephony solutions to an easily deployed single application communications platform that allows access to HD quality voice and video, instant messaging, presence and group sharing/collaboration applications, all using the same fully integrated phone number and user identity. This extension of the UCaaS platform will allow your commercial customers to experience true UC functionality which will, in turn, increase productivity, efficiency and security in their business communications, while offering a great upsell opportunity that can increase ARPU without equipment upgrades or difficult new support requirements.

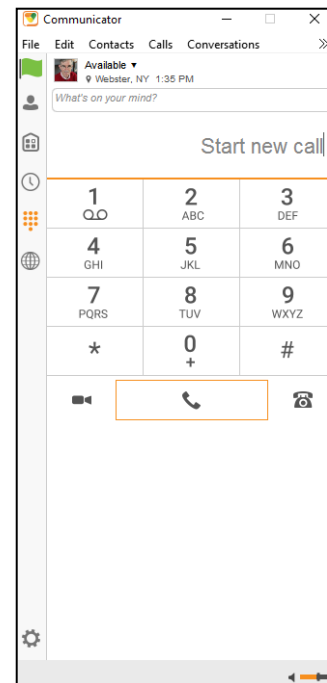
What will VoIP Logic's UC One Soft Client integrated features actually do for commercial customers?

The new UC Client Software supports a number of features that an SPP's commercial customers will find invaluable including:

- One Identity – Customers have one identity across all services: HD voice and video, instant messaging & presence, along with group sharing and collaboration capabilities.
- Access from any device - Customers can access all their communications services from any device, including their desk phone, MAC or PC desktop, laptop, smartphone and tablet.
- Synchronized call logs, buddy lists and service settings - All the customer's preferences are stored in the core VoIP Logic platform and synchronized with the software on the customer's device when a customer logs into their UC-One Soft Client.
- HD (High Definition) voice and video - Voice and video calls are enhanced with the highest quality voice and video capabilities available for IP based communications.



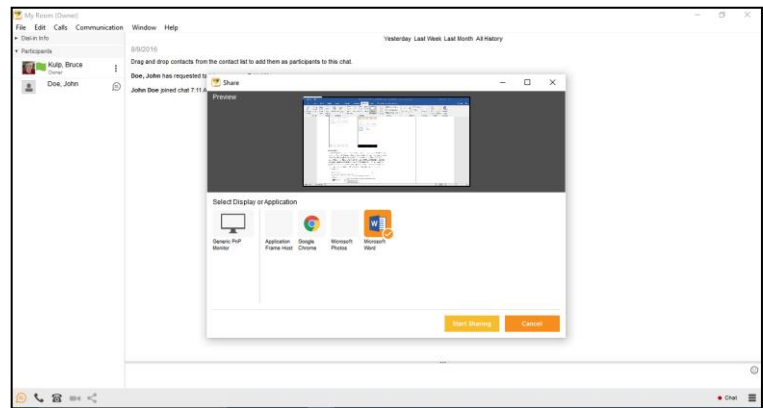
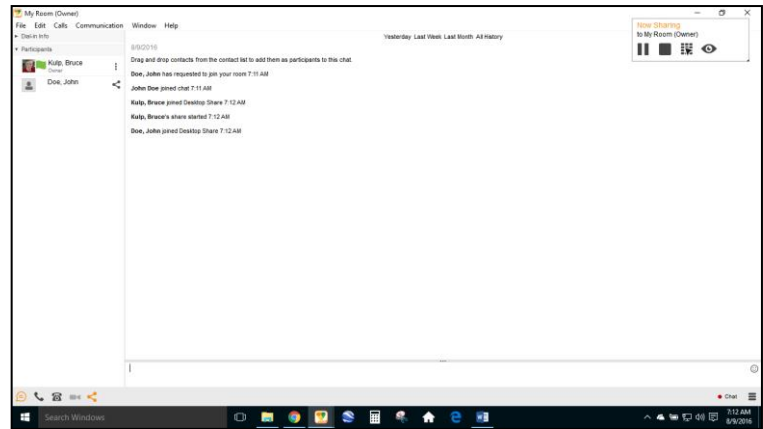
UC-One Contacts Screen



UC-One Dialer Screen

- Complete mobility - Move from device to device without interrupting calls - customers can start a call on their desk phone - and seamlessly move to their laptop, tablet or mobile device and back.

- Support for Collaboration – The UC-One Soft Client supports desktop and application sharing that can be initiated from any desktop and shared across a variety of supported devices. Desktop Sharing can be used both in the UC-One “My Room” collaboration suite and in ad hoc group communication setting. My Room integrates the end user permanent chat room, collaboration room, “Guest” (non UC-One participant) collaboration link support and the HD audio/video bridge into a unified communications platform that is particularly suited for regular appointments such as weekly calls.

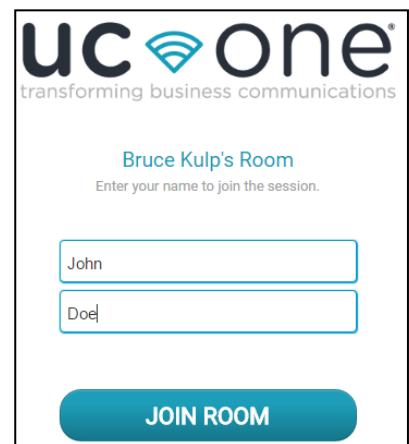


UC-One Share Screens

- Guest Client Support- This specialized browser implementation allows collaboration participant without the UC-One Communicator to join a full UC-One “My Room” collaboration session with a (Chrome) web browser. Guest users can see Collaboration participants, participate in the voice, video and chat portions of the My Room session. They can also view and share Collaboration documentation in real time.

How does the SPP implement VoIP Logic’s UC-One Soft Client for an enterprise customer?

The SPP will work with their [VoIP Logic Account Manager](#) to arrange for the appropriate licensing and customizations to be enabled on their VoIP Logic Hosted PBX Platform partition and to complete the appropriate commercial paperwork to their VoIP Logic Managed Services Agreement.



UC-One Guest Client Login Screen

It is important to note that only one Hosted PBX seat license* needs to be activated per customer phone number (SIP User Identity), no matter how many devices (including the desk phone, if appropriate) are associated with that number.

Other steps in the setup process:

-VoIP Logic will support the SPP with building a Fully Qualified Domain Name (FQDN), if required. VoIP Logic also has the resources to assist or build and maintain UC-One Soft Client Branding for the SPP.

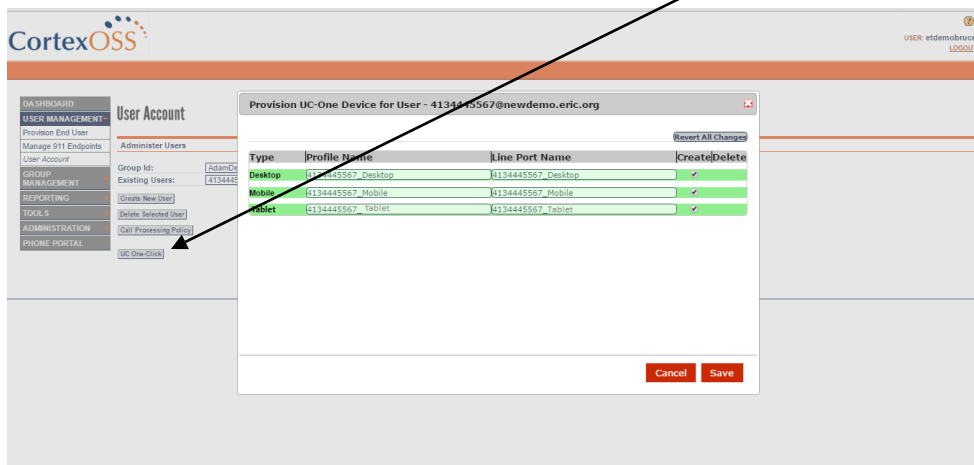
-VoIP Logic will also train the SPP's Provisioning and Implementation personnel on how to configure the UC-One Soft Client as an add-on to the Hosted PBX user* or as a newly implemented Unified Communications Hosted PBX seat.

-VoIP Logic will then help test the UC-One Soft Client with the SPP's specific Hosted PBX Seat Offering, to assure that there are no unanticipated configuration issues.

-VoIP Logic will also help you to InterOp the UC-One Soft Client with your Desk Phone devices, when possible.

-VoIP Logic will also supply the SPP with editable Sales, Installation and Reference documents, which you can customize for end user support.

-The SPPs can now set-up the UC-One Soft Client user in Cortex while acquiring DIDs for an implementation, with the UC-One "One Click" configuration button.



Cortex UC-One "One Click" implementation Screen

-VoIP Logic provides generic Sales, Quick Installation, Reference and User guides that the SPP can customize with their own logos on the [VoIP Logic SPP Portal](#). These templates will include the URLs that customers can use to obtain the .EXE/.DMG files necessary for laptop and desktop set-up and to access the correct configurations when they log into the UC-One Client Software implementation. The templates will also include information on where to obtain the correct smartphone and tablet APPs, if the customer is implementing on a mobile device or a tablet from Google Play or Apple's APP store.

*A Premium Enterprise License with Unified Messaging must be used as the base license for the Hosted PBX Seat that supports the UC-One

How complicated is the setup for the UC-One Soft Client on my mobile devices?

Once the Hosted PBX user has been given access to the UC-One Client Software features by the SPP, the process is quick and straightforward. The single user login allows the SPP's enterprise customers to access their UC-One Soft Client functionality across all enabled devices.

Here is a brief explanation of the installation process:

Android or IOS: Go to Google Play Store/Apple APP store, search and then download the "UC- One Communicator" APP for your Mobile or Tablet device.

Windows and MAC Desktops and Laptops: Obtain the links to the Executable files from your [VoIP Logic Account Manager](#) and download the .EXE/DMG programs.

When the APPs have downloaded to your device, you simply open/install the APP or program and add the UC-One registration URL information, Username and Password provided by your Account Manager

Follow the QIG/QRG instructions to continue individual set-up.

Significant Sales, Marketing, Implementation, Configuration and User documentation is available on the [VoIP Logic SPP Portal](#) for the Service Provider to use to quickly and effectively launch the UC-One into their various Sales Channels. You can also contact your [VoIP Logic Account Manager](#) for additional support.



UC-One APP Screen