



Corporate Profile

Our business is deployment, engineering support and integration of Voice over Internet Protocol (VoIP) technology on behalf of carriers and service providers around the world.

VoIP Logic provides all of the crucial elements service providers require as they utilize cutting edge VoIP technologies including VoIP Managed Services and our proprietary Cortex® OSS (Operational Support System).

BACKGROUND

Since 2003, VoIP Logic has served as a trusted partner to over 250 service providers in 28 countries on 6 continents. Each of our VoIP Managed Services customers relies on us for best-of-breed systems, system training, engineering integration, support and ongoing consultative advice about the use of VoIP technology in their service offerings. Each of our Cortex customers relies on us for customized and customize-able (a) integration of backend provisioning; (b) unified front end "portal" and presentation to their enterprise, consumer and/or wholesale customer; (c) Maintenance of their own commercial/technical and marketing brand.

CONTROL: YOUR BUSINESS; YOUR DECISIONS

VoIP Logic's unique business model allows every carrier and service provider with whom we work to remain in control of their VoIP service delivery. We accomplish this with extensive training on the capabilities of each system, professional services integration assistance and an always on engineering support organization for the network of components that make VoIP technology so powerful. Additionally, by providing ongoing interaction and a knowledge base accessible to all customers you are empowered to stay in control.

Our carrier neutrality is a cornerstone in our ability to be institutionally unbiased to all customer requests. To VoIP Logic, providing you with full control presents no potential conflict of interest between you and us.

COST: FOCUS ON YOUR RETURN ON INVESTMENT

Service providers in today's technology market face a daunting challenge: new technologies and applications are rolling out at an unprecedented rate and end-users expectations are always growing. Coupled with the downward pressure on pricing, it becomes difficult to maintain expected return on investment – ROI – while affording the most versatile systems and the most skilled VoIP engineering expertise.

Using a Managed Services delivery model, VoIP Logic provides the best systems, highly qualified engineering support team and the ability to easily enhance your services using Cortex and professional services all at a capital and operational expense that makes sense.

Key advantages of working with VoIP Logic:

- Extensive deployment experience
- Industry leading VoIP Managed Service provider
- Single source for VoIP engineering support
- Cortex OSS
- Cortex integration
- Global presence
 - » New York
 - » London
 - » Hong Kong
 - » Los Angeles
 - » Miami
- Engineering NOC
 - » In-sourced expertise
 - » 24/7
- Engineering Training:
 - » English
 - » Spanish
 - » French
- Carrier Neutral
- Over 130 active Managed Services customers
- Record of corporate growth and success at VoIP Logic





Genband: The leading provider of secure and intelligent IP-based solutions that enable VoIP endpoint peering across and between networks.

Genband enables operators to build IP-based networks today, and continue building on that same foundation tomorrow, without trading off either performance or cost. Integrated into Cortex®.



Sylantro: Manufacturer of the Synergy® feature server deployed as a Hosted PBX to enterprise and SMB customers and as a consumer VoIP platform. Includes an extensive API interface to facilitate advanced integrated application development as well as flexible presentation to the end user. Integrated into Cortex®.



Broadsoft: Manufacturer of BroadWorks® - the industry's leading VoIP applications platform. BroadWorks offers the widest array of applications from a single platform, including Hosted PBX, Mobile PBX, Business Trunking, IP Centrex, and Residential Broadband. It comes with an extensive provisioning API. Integrated into Cortex® January 2009.



IVR Technologies: Manufacturer of Talking SIP® - An advanced, software only SIP based application, media and billing server. Talking SIP provides retail revenue generating applications to next generation networks with prepaid, postpaid and multi-level real-time billing models, in a fully scalable and extensible architecture. Cortex integration professional services available.



Cisco: The leading manufacturer of VoIP hardware and software including the 5XXX series media gateways and the markets' leading SS7/C7 advanced signaling solution – the PGW2200.



Acme Packet: Acme Packet's Net-Net family of session border controllers, multiservice security gateways and session routing proxies enable the delivery of trusted, first class interactive voice communications services across IP network borders. The leader in access line session border controller technology.



Iperia: Manufacturer of the ActivEdge® and VX® voice-messaging software solutions for next generation networks that use SIP, VoiceXML and VoIP. Iperia's software is a highly scalable suite of architecturally open, standards-based messaging applications that enable carriers to deliver compelling and profitable communications services to subscribers. Integrated into Cortex®.

CortexOSS

Cortex® OSS is a flexible middleware application that allows service providers to fully integrate their service offerings with the web and other high use communication tools (SMS, email, APIs, etc.) and business tools (payment processing). With a portal architecture enabling flexible configuration to match the parameters required by service providers, Cortex allows easy integration of additional service modules that support current and next-generation service offerings (i.e. Voice 2.0, Mobile VoIP and Telepresence).

Cortex allows carriers and service providers to design their specific requirements for an offering using VoIP technology including (i) end user portals and (ii) provisioning, monitoring and billing portals and then deploy the offering with minimal delay. Cortex is easy to use, supports multiple layers of branding, website integration and allows granular management of system accesses.

» More info on Cortex OSS